



| <b><i>SkillsSoft Course ID</i></b> | <b><i>SkillsSoft Course Title</i></b>   | <b><i>Course Type</i></b> | <b><i>ID has been replaced by:</i></b>       |
|------------------------------------|---|---------------------------|--|
| _pc_eg_444442                      | Building Scalable Cisco Internetworks v2.1 (Exam 642-801) Express Guide             | SkillsSoft Express Guide  | No Replacement                               |
| _pc_eg_444443                      | Building Cisco Multilayer Switched Networks v2.1 (Exam 642 811) Express Guide       | SkillsSoft Express Guide  | No Replacement                               |
| _pc_eg_444444                      | Building Cisco Remote Access Networks v2.1 (Exam 642 821) Express Guide             | SkillsSoft Express Guide  | No Replacement                               |
| _pc_eg_444445                      | Cisco Internetwork Troubleshooting Support v5.1 (Exam 642-831) Express Guide        | SkillsSoft Express Guide  | No Replacement                               |
| _pc_eg_444450                      | Cisco Secure Intrusion Detection Systems v4.1 (Exam 642 531) Express Guide          | SkillsSoft Express Guide  | No Replacement                               |
| _pc_eg_444454                      | Implementing Cisco QoS v2.0 (Exam 642-642) Express Guide                            | SkillsSoft Express Guide  | No Replacement                               |
| _pc_eg_444455                      | Implementing Cisco MPLS v2.0 (Exam 642 611) Express Guide                           | SkillsSoft Express Guide  | No Replacement                               |
| _pc_eg_444461                      | Implementing Cisco MPLS v2.1 (Exam 642-611) Express Guide                           | SkillsSoft Express Guide  | No Replacement                               |
| _pc_eg_444462                      | Building Cisco Remote Access Networks v2.2 (Exam 642-821) Express Guide             | SkillsSoft Express Guide  | No Replacement                               |
| _pc_eg_444463                      | Cisco Internetwork Troubleshooting Support v5.2 (Exam 642-831) Express Guide        | SkillsSoft Express Guide  | No Replacement                               |
| _pc_eg_444468                      | Building Cisco Multilayer Switched Networks v2.2 (Exam 642-811)                     | SkillsSoft Express Guide  | No Replacement                               |
| _pc_eg_444475                      | Building Scalable Cisco Internetworks v2.2 (Exam 642-801) Express Guide             | SkillsSoft Express Guide  | No Replacement                               |
| _pc_eg_444482                      | Securing Cisco Network Devices v1.0 (Exam 642-551) Express Guide                    | SkillsSoft Express Guide  | No Replacement                               |
| _pc_eg_444483                      | Implementing Cisco Voice Gateways and Gatekeepers v1.0 (Exam 642-452) Express Guide | SkillsSoft Express Guide  | No Replacement                               |
| _pc_eg_orc006                      | Oracle Database 10g: Administration Workshop I Express Guide                        | SkillsSoft Express Guide  | No Replacement                               |
| 110725_eng                         | Introduction to Communications Methods and Equipment                                | SkillSoft Course          | No Replacement                               |
| 110726_eng                         | Introduction to WAN Technologies  | SkillSoft Course          | No Replacement                               |
| 110732_eng                         | Java Technologies for Web Services  | SkillSoft Course          | No Replacement                               |
| 116824_eng                         | Java Web Service Clients  | SkillSoft Course          | No Replacement                               |
| 118128_eng                         | Establishing a Baseline   | SkillSoft Course          | ONT 1.0: Optimizing Converged Cisco Networks |
| 118129_eng                         | Determining an Effective Troubleshooting Strategy                                   | SkillSoft Course          | ONT 1.0: Optimizing Converged Cisco Networks |
| 118130_eng                         | Addressing problems at the Physical and Data Link Layers                            | SkillSoft Course          | ONT 1.0: Optimizing Converged Cisco Networks |
| 118131_eng                         | Resolving Problems at the Network Layer   | SkillSoft Course          | ONT 1.0: Optimizing Converged Cisco Networks |
| 118132_eng                         | Resolving Problems at the Transport and Application Layers                          | SkillSoft Course          | ONT 1.0: Optimizing Converged Cisco          |

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|-----------------------------------|--|---------------------------|--|
|                                   |  |                           | Networks   |
| 119265_eng                        | Implementing Switching in the Network                                | SkillSoft Course          | BCMSN 3.0: Building Cisco Multilayer Switched Networks |
| 119266_eng                        | Configuring VLANs and VTP  | SkillSoft Course          | No Replacement   |
| 119267_eng                        | Implementing Spanning Tree Protocol                                  | SkillSoft Course          | BCMSN 3.0: Building Cisco Multilayer Switched Networks |
| 119268_eng                        | Enhancing Spanning Tree Protocol                                     | SkillSoft Course          | BCMSN 3.0: Building Cisco Multilayer Switched Networks |
| 119269_eng                        | Implementing Multilayer Switching in the Network                     | SkillSoft Course          | BCMSN 3.0: Building Cisco Multilayer Switched Networks |
| 119270_eng                        | Improving Availability on Multilayer Switched Networks               | SkillSoft Course          | BCMSN 3.0: Building Cisco Multilayer Switched Networks |
| 119271_eng                        | Examining Cisco AVVID Services and Applications                      | SkillSoft Course          | BCMSN 3.0: Building Cisco Multilayer Switched Networks |
| 119272_eng                        | Implementing QoS in Multilayer Switched Networks                     | SkillSoft Course          | BCMSN 3.0: Building Cisco Multilayer Switched Networks |
| 119273_eng                        | Optimizing and Securing Multilayer Switched Networks                 | SkillSoft Course          | BCMSN 3.0: Building Cisco Multilayer Switched Networks |
| 119274_eng                        | Understanding Metro Ethernet   | SkillSoft Course          | BCMSN 3.0: Building Cisco Multilayer Switched Networks |
| 123900_eng                        | Identifying, Adding, and Removing System Components                  | SkillSoft Course          | No Replacement   |
| 123903_eng                        | Diagnosing and Troubleshooting                                       | SkillSoft Course          | No Replacement   |
| 123904_eng                        | Printers, Maintenance, and Safety Issues                             | SkillSoft Course          | No Replacement   |
| 123905_eng                        | Memory, Motherboards, and Processors                                 | SkillSoft Course          | No Replacement   |
| 123906_eng                        | Basic Networking   | SkillSoft Course          | No Replacement   |
| 123909_eng                        | System Resources and Installing and Configuring IDE and SCSI Devices | SkillSoft Course          | No Replacement   |
| 123910_eng                        | Installing, Configuring, and Optimizing Computers                    | SkillSoft Course          | No Replacement   |
| 124874_eng                        | Configuring Cisco Catalyst Switch Operations                         | SkillSoft Course          | No Replacement   |
| 124875_eng                        | Routing in Cisco Networks  | SkillSoft Course          | No Replacement   |
| 124876_eng                        | Implementing Routing Protocols on Cisco Networks                     | SkillSoft Course          | No Replacement   |
| 124877_eng                        | Managing IP Traffic on Cisco Networks                                | SkillSoft Course          | No Replacement   |
| 124878_eng                        | Extending a Cisco Network to a WAN                                   | SkillSoft Course          | No Replacement   |
| 125065_eng                        | Completing ISDN Calls on Cisco Networks                              | SkillSoft Course          | No Replacement   |
| 203973_eng                        | Introduction to Reporting with Crystal Reports 10                    | SkillSoft Course          | Crystal Reports XI: Report Writing Basics              |
| 203992_eng                        | Creating Basic Reports with Crystal Reports 10                       | SkillSoft Course          | Crystal Reports XI: Report Writing Basics              |
| 204489_eng                        | Manipulating Report Data with Crystal Reports 10                     | SkillSoft Course          | Crystal Reports XI: Report Writing Basics              |
| 204490_eng                        | Presenting and Distributing Reports with Crystal Reports 10          | SkillSoft Course          | Crystal Reports XI: Report Writing Basics              |
| 210367_eng                        | The J2EE Connector Architecture                                      | SkillSoft Course          | No Replacement   |
| 211273_eng                        | Oracle Database 10g: Installing Oracle Database 10g                  | SkillSoft Course          | No Replacement   |

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|-----------------------------------|--|---------------------------|--|
| 211284_eng                        | Oracle Database 10g: Creating Databases                        | SkillSoft Course          | No Replacement   |
| 211294_eng                        | Oracle Database 10g: Database Interfaces                       | SkillSoft Course          | No Replacement   |
| 211305_eng                        | Oracle Database 10g: Database Control and Storage Structures   | SkillSoft Course          | No Replacement   |
| 211315_eng                        | Oracle Database 10g: Users and Security                        | SkillSoft Course          | No Replacement   |
| 211327_eng                        | Oracle Database 10g: Managing Schema Objects and Data          | SkillSoft Course          | No Replacement   |
| 211337_eng                        | Oracle Database 10g: The SQL* Loader and PL/SQL                | SkillSoft Course          | No Replacement   |
| 214572_eng                        | Setting up a site and adding content in Dreamweaver MX 2004    | SkillSoft Course          | No Replacement   |
| 214573_eng                        | Adding Links, Images, and Flash Objects in Dreamweaver MX 2004 | SkillSoft Course          | No Replacement   |
| 214575_eng                        | Creating Interactive Web Pages in Dreamweaver MX 2004          | SkillSoft Course          | No Replacement   |
| 214576_eng                        | Working with Cascading Style Sheets in Dreamweaver MX 2004     | SkillSoft Course          | No Replacement   |
| 214577_eng                        | Reusing Content in Dreamweaver MX 2004                         | SkillSoft Course          | No Replacement   |
| 214966_eng                        | Site Testing and Maintenance in Dreamweaver MX 2004            | SkillSoft Course          | No Replacement   |
| 218238_eng                        | Adding Tables in Dreamweaver MX 2004                           | SkillSoft Course          | No Replacement   |
| 219381_eng                        | Building a Simple Network                                      | SkillSoft Course          | INTRO 2.1: Introduction to Cisco Networking Technologies |
| 219382_eng                        | Building a Simple Ethernet Network                             | SkillSoft Course          | INTRO 2.1: Introduction to Cisco Networking Technologies |
| 219383_eng                        | Expanding the Network  | SkillSoft Course          | INTRO 2.1: Introduction to Cisco Networking Technologies |
| 219384_eng                        | Connecting Networks  | SkillSoft Course          | INTRO 2.1: Introduction to Cisco Networking Technologies |
| 219385_eng                        | Constructing Network Addresses                                 | SkillSoft Course          | INTRO 2.1: Introduction to Cisco Networking Technologies |
| 219386_eng                        | Ensuring the Reliability of Data Delivery                      | SkillSoft Course          | INTRO 2.1: Introduction to Cisco Networking Technologies |
| 219387_eng                        | Connecting to Remote Networks                                  | SkillSoft Course          | INTRO 2.1: Introduction to Cisco Networking Technologies |
| 219388_eng                        | Operating and Configuring Cisco IOS Switches                   | SkillSoft Course          | INTRO 2.1: Introduction to Cisco Networking Technologies |
| 219389_eng                        | Operating and Configuring Cisco IOS Routers                    | SkillSoft Course          | INTRO 2.1: Introduction to Cisco Networking Technologies |

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|-----------------------------------|--|---------------------------|--|
| 219390_eng                        | Managing your Network Environment                                | SkillSoft Course          | INTRO 2.1: Introduction to Cisco Networking Technologies |
| 219391_eng                        | Administering your Network Devices                               | SkillSoft Course          | INTRO 2.1: Introduction to Cisco Networking Technologies |
| 221533_eng                        | Oracle Database 10g: Oracle Net Services and Shared Servers      | SkillSoft Course          | No Replacement   |
| 221534_eng                        | Oracle Database 10g: Monitoring and Maintenance                  | SkillSoft Course          | No Replacement   |
| 221535_eng                        | Oracle Database 10g: Managing Undo Data and Lock Conflicts       | SkillSoft Course          | No Replacement   |
| 221536_eng                        | Oracle Database 10g: Managing Backup and Recovery                | SkillSoft Course          | No Replacement   |
| 225890_eng                        | Cisco CallManager Fundamentals                                   | SkillSoft Course          | No Replacement   |
| 225912_eng                        | Cisco IP Phones and CallManager Configuration                    | SkillSoft Course          | No Replacement   |
| 225926_eng                        | Cisco Catalyst Switch Configuration                              | SkillSoft Course          | No Replacement   |
| 225940_eng                        | Adding Users to Cisco CallManager                                | SkillSoft Course          | No Replacement   |
| 225959_eng                        | Configuring Cisco Access Gateways and Intercluster Trunks        | SkillSoft Course          | No Replacement   |
| 225978_eng                        | Configuring Telephony Class of Service and Call Admission        | SkillSoft Course          | No Replacement   |
| 225990_eng                        | Configuring Media Resources and Softkey Templates                | SkillSoft Course          | No Replacement   |
| 226042_eng                        | Using BAT and TAPS   | SkillSoft Course          | No Replacement   |
| 226078_eng                        | Configuring Basic and Advanced Route Plans                       | SkillSoft Course          | No Replacement   |
| 226088_eng                        | Configuring Cisco IP Phone Features                              | SkillSoft Course          | No Replacement   |
| 226158_eng                        | Using the Cisco CallManager Attendant Console                    | SkillSoft Course          | No Replacement   |
| 226233_eng                        | Cisco IP SoftPhone, IP Communicator, and Extension Mobility      | SkillSoft Course          | No Replacement   |
| 226248_eng                        | Cisco Voice over IP Integrated Applications                      | SkillSoft Course          | No Replacement   |
| 226255_eng                        | Enabling Video Calling and Conferencing                          | SkillSoft Course          | No Replacement   |
| 226337_eng                        | Securing IP Telephony  | SkillSoft Course          | No Replacement   |
| 226349_eng                        | Enabling Authentication and Encryption Features                  | SkillSoft Course          | No Replacement   |
| 226364_eng                        | Monitoring and Managing IP Telephony Using Internal Server Tools | SkillSoft Course          | No Replacement   |
| 228335_eng                        | WAN Technologies, Components and Access Control                  | SkillSoft Course          | No Replacement   |
| 228337_eng                        | Configuring PPP Features   | SkillSoft Course          | No Replacement   |
| 228338_eng                        | Remote Connectivity with DDR and ISDN                            | SkillSoft Course          | No Replacement   |
| 228339_eng                        | Configuring Frame Relay with Traffic Shaping                     | SkillSoft Course          | No Replacement   |
| 228340_eng                        | Enhancing DDR with Dialer Profiles                               | SkillSoft Course          | No Replacement   |
| 228341_eng                        | Implementing DDR Backup  | SkillSoft Course          | No Replacement   |
| 228342_eng                        | Using QoS in Wide Area Networks                                  | SkillSoft Course          | No Replacement   |
| 228344_eng                        | Accessing Broadband Technologies                                 | SkillSoft Course          | No Replacement   |
| 228345_eng                        | Using Virtual Private Networks                                   | SkillSoft Course          | No Replacement   |
| 228346_eng                        | IKE and IPSec Preparation and Configuration                      | SkillSoft Course          | No Replacement   |
| 233780_eng                        | Advanced IP Addressing in Cisco Networks                         | SkillSoft Course          | No Replacement   |
| 233781_eng                        | Working with IPv6 in Cisco Networks                              | SkillSoft Course          | No Replacement   |
| 233782_eng                        | Routing Principles in Cisco Networks                             | SkillSoft Course          | No Replacement   |
| 233783_eng                        | EIGRP Implementation in Cisco Networks                           | SkillSoft Course          | No Replacement   |
| 233784_eng                        | EIGRP Configuration in Cisco Networks                            | SkillSoft Course          | No Replacement   |

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|-----------------------------------|--|---------------------------|---|
| 233785_eng                        | OSPF Configuration in Cisco Networks   | SkillSoft Course          | No Replacement                            |
| 233786_eng                        | OSPF Configuration for Multiple Area Domains                                   | SkillSoft Course          | No Replacement                            |
| 233787_eng                        | IS-IS Protocol Configuration in Cisco Networks                                 | SkillSoft Course          | No Replacement                            |
| 233788_eng                        | Manipulating IP Routing Protocols in Cisco Networks                            | SkillSoft Course          | No Replacement                            |
| 233789_eng                        | Influencing Route Selection in Cisco Networks                                  | SkillSoft Course          | No Replacement                            |
| 233790_eng                        | Basic BGP Configuration in Cisco Networks                                      | SkillSoft Course          | No Replacement                            |
| 233791_eng                        | BGP Path Selection Process in Cisco Networks                                   | SkillSoft Course          | No Replacement                            |
| 31643_eng                         | Java 2 Language Basics   | SkillSoft Course          | Java Programming with J2SE 1.4            |
| 31649_eng                         | Creating Classes in Java 2   | SkillSoft Course          | Java Programming with J2SE 1.4            |
| 31654_eng                         | Java 2 Language Features   | SkillSoft Course          | Java Programming with J2SE 1.4            |
| 31658_eng                         | Core Java 2 Utilities  | SkillSoft Course          | Java Programming with J2SE 1.4            |
| 31663_eng                         | Introduction to Creating GUIs in Java 2  | SkillSoft Course          | Java Programming with J2SE 1.4            |
| 31739_eng                         | What Microsoft .NET Means for IT Professionals                                 | SkillSoft Course          | No Replacement                            |
| 60140_eng                         | Planning for Deployment of Microsoft Biztalk 2000                              | SkillSoft Course          | No Replacement                            |
| 60143_eng                         | Installing and Configuring BizTalk Server 2000                                 | SkillSoft Course          | No Replacement                            |
| 60949_eng                         | Document Exchange in Microsoft BizTalk Server 2000                             | SkillSoft Course          | No Replacement                            |
| 60954_eng                         | Administering BizTalk Server 2000  | SkillSoft Course          | No Replacement                            |
| 65462_eng                         | Planning for Deployment of Microsoft Commerce Server 2000                      | SkillSoft Course          | No Replacement                            |
| 65466_eng                         | Deployment Tasks for Microsoft Commerce Server 2000                            | SkillSoft Course          | No Replacement                            |
| 66515_eng                         | Basic Animation in Macromedia Flash MX   | SkillSoft Course          | No Replacement                            |
| 66516_eng                         | Increased Application of Macromedia Flash MX                                   | SkillSoft Course          | No Replacement                            |
| 66577_eng                         | J2EE Architecture  | SkillSoft Course          | No Replacement                            |
| 66651_eng                         | Java Database Connectivity   | SkillSoft Course          | No Replacement                            |
| 66663_eng                         | RMI and the Java Message Service   | SkillSoft Course          | No Replacement                            |
| 66713_eng                         | CORBA and the Java IDL   | SkillSoft Course          | No Replacement                            |
| 66872_eng                         | Features, Deployment, and Installation of Application Center 2000              | SkillSoft Course          | No Replacement                            |
| 66886_eng                         | High-Availability Concepts and Monitoring in Microsoft Application Center 2000 | SkillSoft Course          | No Replacement                            |
| 66978_eng                         | Developing a Commerce Server 2000 Solution                                     | SkillSoft Course          | No Replacement                            |
| 66982_eng                         | Data Management in Commerce Server 2000  | SkillSoft Course          | No Replacement                            |
| 67068_eng                         | Configuring and Managing Microsoft Application Center 2000                     | SkillSoft Course          | No Replacement                            |
| 67356_eng                         | Creating Reports with Crystal Reports  | SkillSoft Course          | Crystal Reports XI: Report Writing Basics |
| 69625_eng                         | Basic Design Functionality of Macromedia Flash MX                              | SkillSoft Course          | No Replacement                            |
| 69652_eng                         | Advanced Design Functionality of Macromedia Flash MX                           | SkillSoft Course          | No Replacement                            |
| 70443_eng                         | Security Management and Operations Security Practices                          | SkillSoft Course          | No Replacement                            |
| 70446_eng                         | Access Control and Physical Security   | SkillSoft Course          | No Replacement                            |
| 70447_eng                         | Cryptography and Network Security  | SkillSoft Course          | No Replacement                            |
| 70448_eng                         | Security Architecture and Applications Security                                | SkillSoft Course          | No Replacement                            |

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|-----------------------------------|--|---------------------------|--|
| 70449_eng                         | Business Continuity Planning, Law, and Ethics              | SkillSoft Course          | No Replacement                         |
| 72111_eng                         | Introduction to Telecommunications                         | SkillSoft Course          | No Replacement                         |
| 72415_eng                         | Using Basic Dreamweaver MX Tools                           | SkillSoft Course          | No Replacement                         |
| 73282_eng                         | Using ActionScript in Flash MX                             | SkillSoft Course          | No Replacement                         |
| 73288_eng                         | Objects, Functions, and Components in Flash MX             | SkillSoft Course          | No Replacement                         |
| 73423_eng                         | Developing EJBs  | SkillSoft Course          | No Replacement                         |
| 73445_eng                         | Persistence and Transactional Issues Affecting EJBs        | SkillSoft Course          | No Replacement                         |
| 73468_eng                         | Developing Servlets  | SkillSoft Course          | No Replacement                         |
| 73491_eng                         | Developing JSP's   | SkillSoft Course          | No Replacement                         |
| 73519_eng                         | Developing J2EE Clients                                    | SkillSoft Course          | No Replacement                         |
| 73529_eng                         | Packaging and Deploying J2EE Applications                  | SkillSoft Course          | No Replacement                         |
| 73543_eng                         | Java2 Security Features                                    | SkillSoft Course          | No Replacement                         |
| 73661_eng                         | Using Fireworks MX with Dreamweaver MX and Flash MX        | SkillSoft Course          | No Replacement                         |
| 73662_eng                         | Working with Images in Macromedia Fireworks MX             | SkillSoft Course          | No Replacement                         |
| 73728_eng                         | Adding Interactive Objects in Macromedia Fireworks MX      | SkillSoft Course          | No Replacement                         |
| 75130_eng                         | Overview of ATM  | SkillSoft Course          | No Replacement                         |
| 75355_eng                         | Protocol Models  | SkillSoft Course          | No Replacement                         |
| 75360_eng                         | ATM Standards and Applications                             | SkillSoft Course          | No Replacement                         |
| 75830_eng                         | Using Advanced Dreamweaver MX Tools                        | SkillSoft Course          | No Replacement                         |
| 76138_eng                         | Structuring Web Pages with Macromedia Dreamweaver MX       | SkillSoft Course          | No Replacement                         |
| 80774_eng                         | Working with Complex Data in ColdFusion MX                 | SkillSoft Course          | No Replacement                         |
| 80777_eng                         | Creating Reusable ColdFusion MX Code                       | SkillSoft Course          | No Replacement                         |
| 80780_eng                         | Enhancing ColdFusion MX Applications                       | SkillSoft Course          | No Replacement                         |
| 80821_eng                         | Working with Persistent Data in ColdFusion MX              | SkillSoft Course          | No Replacement                         |
| 81241_eng                         | Using the Dreamweaver MX Development Environment           | SkillSoft Course          | No Replacement                         |
| 81394_eng                         | Introducing Dreamweaver MX and ASP.NET                     | SkillSoft Course          | No Replacement                         |
| 81395_eng                         | Using Dreamweaver MX to Develop ASP.NET Applications       | SkillSoft Course          | No Replacement                         |
| 81927_eng                         | Using Dreamweaver MX to Develop ColdFusion MX Applications | SkillSoft Course          | No Replacement                         |
| 83795_eng                         | Web Service Technologies                                   | SkillSoft Course          | No Replacement                         |
| ABC0111                           | e-Learning   | SkillSoft Course          | No Replacement                         |
| COMM0001                          | The Process of Interpersonal Communication: Replaced       | SkillSoft Course          | comm_02_a01_bs_enus                    |
| COMM0002                          | The Mechanics of Effective Communication: Replaced         | SkillSoft Course          | comm_02_a02_bs_enus                    |
| COMM0003                          | Communication Skills for the Workplace: Replaced           | SkillSoft Course          | comm_02_a03_bs_enus                    |
| COMM0004                          | Communicate for Results: Replaced                          | SkillSoft Course          | comm_02_a04_bs_enus                    |
| COMM0005                          | Communication Skills for Leadership: Replaced              | SkillSoft Course          | comm_02_a05_bs_enus                    |
| COMM0006                          | Communication Skills for Resolving Conflict: Replaced      | SkillSoft Course          | comm_02_a06_bs_enus                    |
| COMM0007                          | Communicate for Contacts: Replaced                         | SkillSoft Course          | comm_02_a07_bs_enus                    |
| COMM0151                          | The Basics of Listening: Replaced                          | SkillSoft Course          | comm_03_a01_bs_enus                    |
| COMM0152                          | Listening for Comprehension: Replaced                      | SkillSoft Course          | comm_03_a02_bs_enus                    |
| COMM0153                          | Listening for Higher Purposes: Replaced                    | SkillSoft Course          | comm_03_a03_bs_enus                    |
| COMM0154                          | Enhancing Your Listening Skills: Replaced                  | SkillSoft Course          | comm_03_a04_bs_enus                    |
| COMM0161                          | Difficult People in the Workplace                          | SkillSoft Course          | comm_04_a01_bs_enus                    |
| COMM0162                          | Working with Aggressive People                             | SkillSoft Course          | comm_04_a02_bs_enus                    |

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|-----------------------------------|---|---------------------------|--|
| COMM0163                          | Working with Negative People and Procrastinators            | SkillSoft Course          | comm_04_a03_bs_enus                    |
| COMM0164                          | Working with Arrogant and Duplicitous People                | SkillSoft Course          | comm_04_a04_bs_enus                    |
| COMM0331                          | Planning Effective Business Meetings                        | SkillSoft Course          | comm_06_a01_bs_enus                    |
| COMM0332                          | Leading Effective Business Meetings                         | SkillSoft Course          | comm_06_a02_bs_enus                    |
| COMM0333                          | Participating Effectively in Business Meetings              | SkillSoft Course          | comm_06_a03_bs_enus                    |
| COMM0341                          | Perspectives on Conflict                                    | SkillSoft Course          | comm_07_a01_bs_enus                    |
| COMM0342                          | Handling Conflict with Others                               | SkillSoft Course          | comm_07_a02_bs_enus                    |
| COMM0343                          | Managing Conflict in the Organization                       | SkillSoft Course          | comm_07_a03_bs_enus                    |
| COMM0501                          | Crafting a Deal   | SkillSoft Course          | comm_08_a01_bs_enus                    |
| COMM0502                          | Connect and Communicate                                     | SkillSoft Course          | comm_08_a02_bs_enus                    |
| COMM0503                          | The Negotiation Process                                     | SkillSoft Course          | comm_08_a03_bs_enus                    |
| COMM0504                          | The Dynamics of Interaction                                 | SkillSoft Course          | comm_08_a04_bs_enus                    |
| COMM0505                          | Inclusive Negotiating                                       | SkillSoft Course          | comm_08_a05_bs_enus                    |
| COMM0506                          | When the Going Gets Tough                                   | SkillSoft Course          | comm_08_a06_bs_enus                    |
| COMM0507                          | The Master Negotiator                                       | SkillSoft Course          | comm_08_a07_bs_enus                    |
| HR0021                            | Why Diversity Matters: Replaced                             | SkillSoft Course          | hr_02_a01_bs_enus                      |
| HR0022                            | Changing the Corporate Culture: Replaced                    | SkillSoft Course          | hr_02_a02_bs_enus                      |
| HR0023                            | Designing a Diversity Initiative: Replaced                  | SkillSoft Course          | hr_02_a03_bs_enus                      |
| HR0024                            | Diversity in the Future: Replaced                           | SkillSoft Course          | hr_02_a04_bs_enus                      |
| HR0231                            | Hiring Considerations: Replaced                             | SkillSoft Course          | hr_03_a01_bs_enus                      |
| HR0232                            | Effective Interviewing: Replaced                            | SkillSoft Course          | hr_03_a02_bs_enus                      |
| HR0233                            | Selecting the Best Applicant: Replaced                      | SkillSoft Course          | hr_03_a03_bs_enus                      |
| IND0201                           | The Automotive Industry Overview: Version 1                 | SkillSoft Course          | indo_01_a01_bs_enus                    |
| IND0202                           | The Oil and Gas Industry Overview: Version 1                | SkillSoft Course          | indo_01_a02_bs_enus                    |
| IND0203                           | The Pharmaceutical Industry Overview: Version 1             | SkillSoft Course          | indo_01_a03_bs_enus                    |
| IND0204                           | The Food and Beverage Industry Overview: Version 1          | SkillSoft Course          | indo_01_a04_bs_enus                    |
| IND0205                           | The Health Care Industry Overview: Version 1                | SkillSoft Course          | indo_01_a05_bs_enus                    |
| IND0206                           | Banking Industry Overview: Version 1                        | SkillSoft Course          | indo_01_a06_bs_enus                    |
| IND0207                           | Manufacturing Industry Overview: Version 1                  | SkillSoft Course          | indo_01_a07_bs_enus                    |
| IND0208                           | Retail Industry Overview: Version 1                         | SkillSoft Course          | indo_01_a08_bs_enus                    |
| IND0209                           | Telecommunications Industry Overview: Version 1             | SkillSoft Course          | No Replacement                         |
| IND0211                           | Insurance Industry Overview: Version 1                      | SkillSoft Course          | Industry Overview                      |
| IND0212                           | Information Technology (IT) Industry Overview: Replaced     | SkillSoft Course          | mgmt_03_a02_bs_enus                    |
| IND0213                           | Federal Government Industry Overview: Replaced              | SkillSoft Course          | indo_02_a12_bs_enus                    |
| LEAD0144                          | Removing Performance Barriers                               | SkillSoft Course          | No Replacement                         |
| MGMT0001                          | Becoming a Manager: Replaced                                | SkillSoft Course          | mgmt_03_a01_bs_enus                    |
| MGMT0002                          | A New Manager's Responsibilities and Fears: Replaced        | SkillSoft Course          | mgmt_03_a02_bs_enus                    |
| MGMT0003                          | Lead and Communicate Effectively as a New Manager: Replaced | SkillSoft Course          | mgmt_03_a03_bs_enus                    |
| MGMT0004                          | A New Manager's Role in The Company's Future: Replaced      | SkillSoft Course          | mgmt_03_a04_bs_enus                    |
| MGMT0111                          | Competencies for Tomorrow's Managers                        | SkillSoft Course          | mgmt_04_a01_bs_enus                    |
| MGMT0112                          | Development Tools for Tomorrow's Managers                   | SkillSoft Course          | mgmt_04_a02_bs_enus                    |
| MGMT0113                          | The Manager as Coach and Counselor                          | SkillSoft Course          | mgmt_04_a03_bs_enus                    |
| MGMT0114                          | The Manager as Project Champion                             | SkillSoft Course          | mgmt_04_a04_bs_enus                    |
| MGMT0115                          | A Manager's Primer for Ensuring Accountability              | SkillSoft Course          | mgmt_04_a05_bs_enus                    |
| MGMT0116                          | Continuous Learning for Tomorrow's Managers                 | SkillSoft Course          | No Replacement                         |
| MGMT0161                          | Preventing Problem Performance                              | SkillSoft Course          | mgmt_05_a01_bs_enus                    |

| <b><i>SkillSoft Course ID</i></b> | <b><i>SkillSoft Course Title</i></b>                | <b><i>Course Type</i></b> | <b><i>ID has been replaced by:</i></b>                   |
|-----------------------------------|---|---------------------------|--|
| MGMT0162                          | Identifying Problem Performance                     | SkillSoft Course          | mgmt_05_a02_bs_enus                                      |
| MGMT0163                          | Improving Problem Performance                       | SkillSoft Course          | mgmt_05_a03_bs_enus                                      |
| MGMT0164                          | Dealing with Problem Performance                    | SkillSoft Course          | mgmt_05_a04_bs_enus                                      |
| MGMT0181                          | Beginning the Change Process: Replaced              | SkillSoft Course          | mgmt_06_a01_bs_enus                                      |
| MGMT0182                          | Managing Through the Change: Replaced               | SkillSoft Course          | mgmt_06_a02_bs_enus                                      |
| MGMT0183                          | Incorporating Change in Your Organization: Replaced | SkillSoft Course          | mgmt_06_a03_bs_enus                                      |
| MGMT0261                          | Delegation Basics: Replaced                         | SkillSoft Course          | mgmt_07_a01_bs_enus                                      |
| MGMT0262                          | The Personal Approach in Delegation: Replaced       | SkillSoft Course          | mgmt_07_a02_bs_enus                                      |
| MGMT0263                          | Managing the Delegated Environment: Replaced        | SkillSoft Course          | mgmt_07_a03_bs_enus                                      |
| MGMT0271                          | The Role of the Facilitator                         | SkillSoft Course          | mgmt_08_a01_bs_enus                                      |
| MGMT0272                          | Facilitative Fundamentals: Techniques and Tools     | SkillSoft Course          | mgmt_08_a02_bs_enus                                      |
| MGMT0273                          | Facilitating Work Groups and Meetings               | SkillSoft Course          | mgmt_08_a03_bs_enus                                      |
| MGMT0274                          | Facilitating Challenging Situations                 | SkillSoft Course          | mgmt_08_a04_bs_enus                                      |
| MGMT0275                          | Facilitative Formats and Tools: Offering Options    | SkillSoft Course          | mgmt_08_a05_bs_enus                                      |
| MGMT0276                          | The Facilitative Leader                             | SkillSoft Course          | mgmt_08_a06_bs_enus                                      |
| MGMT0281                          | Coaching for Business: Replaced                     | SkillSoft Course          | mgmt_09_a01_bs_enus                                      |
| MGMT0282                          | Successful Coaching Relationships: Replaced         | SkillSoft Course          | mgmt_09_a02_bs_enus                                      |
| MGMT0283                          | Key Stages in Coaching: Replaced                    | SkillSoft Course          | mgmt_09_a03_bs_enus                                      |
| MGMT0284                          | Coaching Skills: Replaced                           | SkillSoft Course          | mgmt_09_a04_bs_enus                                      |
| MGMT0285                          | Mindsets, Emotions, and Coaching: Replaced          | SkillSoft Course          | mgmt_09_a05_bs_enus                                      |
| MGMT0286                          | Coaching Trends: Replaced                           | SkillSoft Course          | mgmt_09_a06_bs_enus                                      |
| STGY0211                          | Fundamental Components of a Business Case           | SkillSoft Course          | How to Write an Effective Internal Business Case         |
| STGY0212                          | Developing Target Market Strategy                   | SkillSoft Course          | How to Write an Effective Internal Business Case         |
| STGY0213                          | Understanding Positioning                           | SkillSoft Course          | How to Write an Effective Internal Business Case         |
| STGY0214                          | The Marketing and Sales Plan                        | SkillSoft Course          | How to Write an Effective Internal Business Case         |
| STGY0215                          | Pricing for Profitability                           | SkillSoft Course          | No Replacement   |
| STGY0216                          | Presenting Your Case                                | SkillSoft Course          | How to Write an Effective Internal Business Case         |
| 237359_eng                        | Cisco Network Device Administration                 | SkillSoft Course          | INTRO 2.1: Introduction to Cisco Networking Technologies |
| hr_01_a01_bs_enus                 | The Strategic Role of HR in Organizations           | SkillSoft Course          | No Replacement   |
| hr_01_a03_bs_enus                 | Workforce Planning and Employment Strategies        | SkillSoft Course          | No Replacement   |
| hr_01_a04_bs_enus                 | Strategic Human Resource Development                | SkillSoft Course          | No Replacement   |
| hr_01_a05_bs_enus                 | Compensation and Benefits Strategies                | SkillSoft Course          | No Replacement   |
| hr_01_a06_bs_enus                 | Employee and Labor Relations Strategies             | SkillSoft Course          | No Replacement   |
| hr_01_a07_bs_enus                 | Safety, Health, and Security Strategies             | SkillSoft Course          | No Replacement   |
| hr_01_a08_bs_enus                 | Managing the HR Process                             | SkillSoft Course          | No Replacement   |
| HR0243                            | Managing Employment (HRCI/PHR)                      | SkillSoft Course          | No Replacement   |
| HR0244                            | Employee Relations (HRCI/PHR)                       | SkillSoft Course          | No Replacement   |
| HR0245                            | Non-union Work Environments (HRCI/PHR)              | SkillSoft Course          | No Replacement   |

| <b><i>SkillSoft Course ID</i></b> | <b><i>SkillSoft Course Title</i></b>                                       | <b><i>Course Type</i></b>  | <b><i>ID has been replaced by:</i></b> |
|-----------------------------------|--|----------------------------|--|
| HR0246                            | Union Work Environments (HRCI/PHR)   | SkillSoft Course           | No Replacement                         |
| HR0247                            | Employee Benefit Programs (HRCI/PHR)                                       | SkillSoft Course           | No Replacement                         |
| HR0248                            | Employee Development (HRCI/PHR)  | SkillSoft Course           | No Replacement                         |
| HR0249                            | Human Resource Development (HRCI/PHR)                                      | SkillSoft Course           | No Replacement                         |
| HR0251                            | Recruitment and Selection (HRCI/PHR)                                       | SkillSoft Course           | No Replacement                         |
| HR0252                            | Occupational Health and Safety (HRCI/PHR)                                  | SkillSoft Course           | No Replacement                         |
| HR0253                            | Employee Compensation (HRCI/PHR)   | SkillSoft Course           | No Replacement                         |
| HR0254                            | Offers, Contracts, and Organizational Exit (HRCI/PHR)                      | SkillSoft Course           | No Replacement                         |
| mmtik0002                         | Mentoring IK0-002 i-Net+ Certification                                     | SkillSoft Mentoring Assets | N/A                                    |
| TP1D0420_eng                      | 1D0-420 CIW Site Designer  | SkillSoft Testprep Exams   | No Replacement                         |
| TP1Z0001_eng                      | 1Z0-001 Introduction to Oracle: SQL and PL/SQL                             | SkillSoft Testprep Exams   | No Replacement                         |
| TP1Z0042_eng                      | 1Z0-042 Oracle Database 10g: Administration I                              | SkillSoft Testprep Exams   | No Replacement                         |
| TP220301_eng                      | 220-301 A+ Core Hardware   | SkillSoft Testprep Exams   | No Replacement                         |
| TP220302_eng                      | 220-302 A+ Operating Systems Technologies                                  | SkillSoft Testprep Exams   | No Replacement                         |
| TP486_eng                         | 486 Object-Oriented Analysis and Design with UML                           | SkillSoft Testprep Exams   | No Replacement                         |
| TP640801_eng                      | 640-801 Cisco Certified Network Associate (CCNA)                           | SkillSoft Testprep Exams   | No Replacement                         |
| TP640811_eng                      | 640-811 Interconnecting Cisco Network Devices (ICND 2.1)                   | SkillSoft Testprep Exams   | No Replacement                         |
| TP640821_eng                      | 640-821 Introduction to Cisco Networking Technologies (INTRO)              | SkillSoft Testprep Exams   | No Replacement                         |
| TP642502_eng                      | 642-502 Securing Networks with Cisco Routers and Switches (SNRS)           | SkillSoft Testprep Exams   | No Replacement                         |
| TP642801_eng                      | 642-801 Building Scalable Cisco Internetworks (BSCI)                       | SkillSoft Testprep Exams   | No Replacement                         |
| TP642811_eng                      | 642-811 Building Cisco Multilayer Switched Networks (BCMSN)                | SkillSoft Testprep Exams   | No Replacement                         |
| TP642821_eng                      | 642-821 Building Cisco Remote Access Networks (BCRAN)                      | SkillSoft Testprep Exams   | No Replacement                         |
| TP642831_eng                      | 642-831 Cisco Internetwork Troubleshooting (CIT)                           | SkillSoft Testprep Exams   | No Replacement                         |
| TP70086_eng                       | 70-086 Implementing and Supporting Microsoft Systems Management Server 2.0 | SkillSoft Testprep Exams   | No Replacement                         |
| TPIK0002_eng                      | IK0-002 I-Net+   | SkillSoft Testprep Exams   | N/A                                    |